

Work certificate

2023-08-22

Dennis Lantz (19830814-1939) has had employment at ICA Kvantum Värtan as shop assistant during the period 2011-07-04 - 2023-08-20. The employment was permanent and Dennis has worked both full-time and part-time. From On 03/28/2021, Dennis worked half-time (20 hours/week) and also worked more in certain periods.

Dennis has worked in several departments over the years. For about a year, Dennis was in charge of the freezer. In recent years, Dennis has mainly worked in our checkout/checkouts and customer service. The tasks consist of cash register work, both manual cash register and handling of self-checkout as well as self-scanning, sales of games, tobacco and over-the-counter medicines. Dennis has also worked with postal service and customer service matters as well as other parts of the store on certain occasions. Customer service is central to all work steps.

Dennis has performed his duties in a very exemplary manner. He has taken his own initiative and independently solved problems that arise and seen what needed to be prioritized. Dennis has contributed a lot of positive energy and consideration both to customers and other store employees. Taking responsibility and being a team player comes naturally to Dennis. He always maintains a high level of customer service, which is a really good strength in this line of work. Dennis has been a very appreciated and well-liked seller and colleague with us.

It is with pleasure that I give Dennis my best recommendations for future challenges!



Hanna Nordin, Stockholm, 2023-08-22
HR manager

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